

FAQs regarding your Art Journaling Bronze, Silver or Gold subscription.

How often will I be charged?

Depending on which you Subscription you buy, you will be charged £5, £10 or £15 per month until you cancel your subscription.

How do I cancel my subscription?

There are two ways to cancel your subscription and you can cancel it at any time.

1. You can contact me via the [Contact Form](#) on on my website, and I can cancel it for you.
2. You can also cancel it by following these steps:
 - a. Log in to your account on www.jobeal.net
 - b. Click on 'My Subscriptions'
 - c. Click on the 'Active' button pertaining to your Subscription.
 - d. Follow the instructions to cancel.

What form will my Subscription content be in?

Your Subscription content will be in the form of a '**subscription only**' Blog post on my website. You will be able to view a new blogpost on 1st of each month. I will send you an email to remind you to have a look. You will be able to look back at all previous months '**subscription only**' Blog posts too.

How do I access my Subscription content?

When you buy a Bronze, Gold or Silver subscription, you will need to Sign Up to my website (or login if you already have an account).

Sign Up by clicking on the '[Sign Up / Login](#)' button on my website www.jobeal.net You will see the button on the right hand side, underneath the menu.

Once you have signed up/logged in, click to the **BLOG** tab on my website, where you will see a list of Blog posts. Click on the one relevant to you to open it and view the content. It will be titled either Bronze, Silver or Gold.

Do I need to be logged in to my account to view my Subscription content?

Yes, you will need to be logged in to your account whenever you want to view your subscription content.

How do I login to www.jobeal.net

Click on the [‘Sign Up / Login’](#) button on the homepage of my website and follow the instructions.

What do I do if I have problems Signing Up or Logging in?

If you have any problems, please email me at: jo@cottoneyejo.co.uk and I will help.

You can also message me by using the [Contact Form](#) on my website.

Thank you.